

# **MEDIA VISION**

## The Conference Company

Diplomacy Technology™ | Conferencing | Electronic Voting | Language Interpretation

### Technical Operations Manager

New York, NY

Media Vision is an award-winning, fast-growing company with 9 offices across North America and Europe. We are a leading provider of conferencing microphones and language interpretation equipment. We work with audiovisual systems integrators and consultants to design conferencing solutions that improve audio intelligibility in meeting environments. Our solutions can be seen installed in high-end boardrooms, government assembly rooms, university auditoriums, and prestigious international conference centers worldwide.

We are seeking a professional Technical Operations Manager with experience in the field of Information Technology, Product Management and Product Support. The ideal candidate is a professional with skills in Technology Training for internal/external clients, Network Troubleshooting and Level 2 Technical Support. This role will manage our services program and onsite support scheduling. They will also be responsible for overseeing the IT Asset Management of Media Vision as well as working with multiple vendors in manufacturing projects as needed.

#### **REQUIREMENTS**

BSEE or equivalent experience

3-5 years of experience in the IT or AV industry

Ability to explain complex systems to others through written reports and oral presentations

Ability to draft and read system drawings/diagrams

Work requires consistent attention to detail in establishing priorities and meeting deadlines

Time management and organizational skills required

MS Office skills: Outlook, Word, Excel, PowerPoint, Project, AutoCAD, LMS Services

Professional Appearance

Must have valid driver's license

Resourceful and efficient research skills

Articulate communicator and analytical thinker

#### **COMPENSATION**

The position includes a competitive salary based on experience, generous benefits, and the opportunity to have a significant impact on the success of a fast-growing company in a major metropolitan market.

#### **HOW TO APPLY**

Email your resume along with an explanation of why you would be a good addition to our team to [wesley@media-vision.com](mailto:wesley@media-vision.com), including "Technical Operations Manager" in the subject line. Also, please include a salary history/expectation in your response. We are also open to more creative applications, but no phone calls please.